

## PATENT ABSTRACTS OF JAPAN

(11) Publication number: 11110248 A

(43) Date of publication of application: 23.04.99

(51) Int. CI

G06F 11/22 G06F 13/00

(21) Application number: 09265716 ·

(22) Date of filing: 30.09.97

(71) Applicant:

MITSUBISHI ELECTRIC CORP

(72) Inventor:

IWAKI YOSHIHISA MAEDA HIROSHI

## (54) REMOTE MAINTENANCE DEVICE

## (57) Abstract:

PROBLEM TO BE SOLVED: To provide a remote maintenance device that efficiently collects information at the point of having detected abnormal condition of a system accompanied with fault occurrence, records it in a log file and can send a log for the fault investigation to a maintenance center without affecting a system operation.

SOLUTION: In this remote maintenance device to which a computer 105 of a maintenance object and a maintenance terminal 101 are connected through a line 103, the computer 105 is equipped with an abnormality detection means 105A for detecting statistically abnormal condition of the computer and a means (a log file) 105G for storing data collected from a data collection function of this abnormality detection means and makes it possible to check the recorded data contents with the maintenance terminal 101 through the line 103.

COPYRIGHT: (C)1999,JPO

